



### Why Choose Our Training Program?

- **Tailored Curriculum:** Specifically designed for minority, low-literacy, limited-English speaking, disadvantaged, underserved, low-income, and other hard-to-reach, at-risk healthcare workers in Maryland.
- **Expert-Led Training:** Developed by professionals with extensive experience in healthcare and workplace safety.
- **Multilingual Resources:** Training materials available in multiple languages and various literacy levels.
- **Supportive Environment:** Emphasizes a supportive and inclusive environment, fostering trust and encouraging open communication.



### Key Statistics and Facts

- Healthcare workers are five times more likely to sustain a workplace violence injury than other professions.
- In 2021-2022, the healthcare industry accounted for a rate of 14 nonfatal injuries involving days away from work per 10,000 full-time equivalents (FTEs), more than triple the overall rate for all industries combined (4.3 per 10,000 FTEs).
- The COVID-19 pandemic has significantly increased workplace violence incidents in healthcare settings due to heightened stress, anxiety, and staffing issues.
- Healthcare workers have a 20% higher chance of being the victim of workplace violence compared to other workers.
- According to the American Nurses Association, 1 out of 4 nurses are assaulted on the job.
- Healthcare workers account for 73% of all nonfatal workplace injuries and illnesses due to violence.



OSHA Disclaimer

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## Training Program to Prevent Workplace Violence in Healthcare

2024-2025



### Main problems and solutions

- **Problem:** Higher rates of workplace violence in minority and disadvantaged communities due to understaffing, lack of training, and communication barriers. **Solution:** Our comprehensive training program provides practical strategies, techniques, and communication skills tailored to the needs of at-risk workers.
- **Problem:** Limited access to resources and support for non-English speaking and low-literacy workers. **Solution:** We offer multilingual training resources and adapt our content to various literacy levels, ensuring accessibility for all participants.
- **Problem:** Lack of awareness and understanding of workplace violence prevention among healthcare workers and employers. **Solution:** Our program raises awareness about workplace violence, its impact, and prevention strategies, fostering a culture of safety and respect.



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*Report to OSHA*

*Cada Trabajador tiene del derecho de decir algo*

*(Every worker has the right to speak up).*

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### Join Us in Making a Difference!

Invest in the safety and well-being of your healthcare workforce with our comprehensive workplace violence training program.

Together, we can create a safer, more inclusive environment for all healthcare workers in Maryland.



### Benefits of our training program

- **Empowerment:** Equips healthcare workers with the knowledge and skills to protect themselves and their colleagues.
- **Cultural Sensitivity:** Respects and integrates the cultural backgrounds and experiences of participants, making the training relevant and impactful.
- **Community Focus:** Addresses local needs and builds stronger, safer communities in Maryland.



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